

CODE OF CONDUCT FOR RESPONSIBLE TOURIST



Value local traditions and customs

- Before traveling, check on the local customs and traditions of the places to visit (folkloric festivals, anniversaries, holidays, etc.) so you can share, participate and be part of the community.
- Learn a few words in the local language, with it you can establish a meaningful contact with the local community.
- Respect and protect all that makes a destination unique and different such as its history, architecture and culture, as expressed in its religion, music, art, food and cooking, among other expressions. Ask for consent when taking photographs to local people.



Support the local economy

- Prefer crafts and products made locally which contributes to the economic development of family owned businesses, small retail businesses and small producers of goods and services.
- Treat with respect and kindness the vendors and local artisans and promote fair trade relationships between producers and consumers.
- Do not buy products that are obviously counterfeit or prohibited by national and international regulations.
- When contracting tours, always choose established providers in order to avoid scams and deceptions. Prefer tourist services that are operated by inhabitants of community or destination.
- Be informed about the products that are legally restricted from leaving or entering the visited country.



Respect the environment

- Buy products that are not made from plants or animals that are in danger of extinction.
- Choose group outings that allow for a better use of resources, producing savings in money, fuel and carbon footprint. Look for the most efficient and cleaner option of transportation.
- Reduce, re-use and recycle solid waste during your trip. Bring your own water bottle to fill, avoid buying products that have unnecessary packaging and containers, and do not accept plastic bags when purchasing goods.
- Reduce your consumption of water and electricity in accommodation establishments (ask to use your towels and sheets for more than one day and remember to turn off the lights, heating and air conditioning when leaving the room).

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Be careful when visiting wilderness areas, heritage, archaeological or others that seem fragile and / or valuable.

- Collect and return with the garbage generated during the visit to these areas, including organics, as otherwise it could damage the diet of the native wildlife, littering the landscape and affect the other visitors.
- Choose the routes that cause the least impact on the landscape, favoring existing roads and trails. Choose guided tours, avoiding accidents and reducing erosion and compacting of the soil in the vulnerable areas while contributing to local jobs.
- Do not participate in environmental crimes. If visiting a protected area, remember that rules and regulations were created to preserve places and species of great ecological value, which, in many cases, are in danger of extinction.
- Do not feed wildlife.
- Follow the signs and indications of the existing communities in the area. This will allow a safer visit for you, your family and the environment.
- Do not remove natural resources, such as stones, fossils, shells, plants, flowers or others from their original environment.
- Contribute to the maintenance of the infrastructure and equipment in the protected area by paying the solicited price of entrance and properly using the facilities and infrastructure.



Be an informed and respectful traveler

- Take account of local and national laws and regulations.
- Respect human rights and protect children from exploitation in any form, especially sexual and labor exploitation.
- Find out how you could receive medical attention or contact your embassy in case of emergency.
- Be aware of weather conditions when accessing areas with variable hydrometeorological conditions such as the mountains. Whether traveling alone or in group to the mountains, register your trip with the Police, CONAF, DIRECTEMAR or other relevant institutions.
- Check with the official public or private tourist information offices in order to obtain objective, actualized information and to get information on activities and services that comply with local laws.

The development of this code was based on the document "Tips for the world traveler" prepared in 2010 by the World Committee on Tourism Ethics and validated by UNWTO and was supplemented with recommendations deigned by the National Tourism Service (SERNATUR).

Cabañas y Restaurant
LA VALENCIANA
Puyehue - Chile



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